

## Privacy notice for data subjects who respond to a Customer feedback survey

1. **Controller:** UC AB, Box 353, 101 27 Stockholm, [www.uc.se](http://www.uc.se) [www.minuc.se](http://www.minuc.se)  
UC AB is part of **Enento Group Plc**, Elielinaukio 5 B, PL 16, 00100 Helsinki, [www.enento.com](http://www.enento.com)

2. **Personal data which is processed**

- Your name
- Your email address
- Your phone number

When you visit our website we will collect e.g.

- data about how you use our website
- technical data concerning your browser and your IP address

3. **Purposes for processing your personal data**

We process your personal data

- to develop functionalities, products, services, offers and customer support and communication towards you
- to be able to compare customer feedback survey results to earlier results

4. **Legal basis for processing your personal data**

We process your personal data for customer feedback survey purposes based on GDPR 6.1 a when we have your consent. You have the right to withdraw your consent at any time and the withdrawal will be effective from when we receive it.

5. **Special categories of personal data and personal data relating to criminal convictions and offences**

We don't process sensitive category personal data or data relating to criminal convictions and offences concerning you.

6. **Collection of your personal data**

We collect the information you have provided to customer feedback survey template. Collection of the data that is processed to send the survey is explained in privacy notices describing the original purpose for processing your data (available on e.g. UC website under "Privacy notices").

7. **Third parties that we disclose your personal data to inside EU/EEA**

Your personal data may be disclosed to our processors to be processed on behalf of UC.

8. **Transfers of personal data outside EU/EEA area**

Your personal data may in some situations be disclosed outside EU/EEA area for example to the processors we use. In these situations we ensure that your personal data is secured to an adequate level. We also use Standard Contractual Clauses and other measures to protect your personal data.

9. **Profiling and automated decision-making**

UC does not process your personal data for profiling or automated decision-making purposes.

10. **Retention periods**

Your data will be processed for customer feedback survey purposes for 13 months.

11. **Your rights**

You as the data subject whose personal data UC is processing, have several different data subject rights towards us as the controller. Below you will find information on how to exercise these rights. We will process your request and respond to your request without undue delay and in any event within one month of receipt of the request.

- **Right to information**  
You will receive the privacy notice when you give us your consent to process your data for customer feedback survey purposes.
- **Right of access**  
If you want to know what personal data we process about you, please send an email to [info@uc.se](mailto:info@uc.se) or call 08-670 90 00.
- **Right to rectification**  
If you want to request rectification of incorrect personal data concerning you, please send an email to [info@uc.se](mailto:info@uc.se) or call 08-670 90 00.
- **Right to erasure**  
If you want to request erasure of personal data concerning you, please send an email to [info@uc.se](mailto:info@uc.se) or call 08-670 90 00.
- **Right to restriction of processing**  
If you want to request restriction of processing of your personal data please send an email to [info@uc.se](mailto:info@uc.se) or call 08-670 90 00.
- **Right to data portability**  
You have the right to receive the personal data concerning you, which you have provided to us, in a structured, commonly used and machine-readable format and have the right to transmit those data to another controller.  
If you want to exercise your right to data portability please send an email to [info@uc.se](mailto:info@uc.se) or call 08-670 90 00.
- **Right to object**  
You have the right to object, on grounds to your particular situation, the processing of your personal data which is based on public interest (art 6.1 e) or legitimate interest (art 6.1 f).  
If you want to exercise your right to object to processing, please send an email to [info@uc.se](mailto:info@uc.se) or call 08-670 90 00.

## 12. Updating this privacy notice

This privacy notice can be updated time to time and new version will be published on this site.

## 13. Contact info and possible complaints

If you have questions about how we process your personal data, please contact our customer service at [info@uc.se](mailto:info@uc.se) or call 08-670 90 00.

UC has appointed a Data Protection Officer. You can contact the DPO by sending email to [dpo\(a\)enento.com](mailto:dpo(a)enento.com).

If you are not satisfied with how we process your personal data, you have the right to file a complaint with supervisory authority, Integritetsskyddsmyndigheten (Box 8114, 104 20 Stockholm, [imy@imy.se](mailto:imy@imy.se)).

Privacy notice has been updated 3/2025