Operations and maintenance 2019

In this document you will find information regarding planned maintenance for development and service in UC's systems.

Our objective is to constantly develop and enhance our services and solutions. In order to maintain a reliable operation, increase availability and improve capacity, we must continually develop and maintain our information systems.

INTERRUPTIONS TO SYSTEM

In order to carry out certain maintenance we are forced to, fully or partially, shut down our systems for short amounts of periods. We understand this may cause some inconvenience to you as a customer, which is why all scheduled service and maintenance will take place during the night between 22.00–06.00, Swedish time. The downtime specified here will not be exceeded. We will always aim to ensure that any downtime will be kept as short as possible.

DEVELOPMENT AND MAINTENANCE

There are two activities which require the system to be taken down: development and maintenance.

Date	Start	Finish
6 January 2019	05.00	07.00
3 February 2019	05.00	07.00
8 February 2019	22.00	00.00
9 February 2019	22.00	06.00
17 February 2019	22.00	06.00
3 March 2019	05.00	07.00
16 March 2019	22.00	06.00
7 April 2019	05.00	07.00
5 May 2019	05.00	07.00
11 May 2019	22.00	06.00
26 May 2019	22.00	06.00
2 June 2019	05.00	07.00
7 July 2019	05.00	07.00
4 August 2019	05.00	07.00
1 September 2019	05.00	07.00
8 September 2019	22.00	06.00
14 September 2019	22.00	06.00
6 October 2019	05.00	07.00
19 October 2019	22.00	06.00
3 November 2019	05.00	07.00
10 November 2019	22.00	06.00
16 November 2019	22.00	06.00
1 December 2019	05.00	07.00

If you have any questions or queries, please email servicedesk@uc.se or call +46 (8)–670 90 00.